

Award in Basic Maltese for Health Care Workers

Applying for this course:

To apply for this course, you should have completed compulsory schooling up to 65 years of age and employed as a health care worker. In case of any difficulties regarding the entry requirements kindly contact us on ga.jobsplus@gov.mt.

Course Duration

This course is of 52 hours duration (including 2-hour assessment) and consists of one Module.

General pedagogical guidelines and procedures for this course:

The delivery of this course will be mainly held through interactive sessions where trainers guide learners through structured lessons, focusing on speaking, listening, reading, and writing. The lessons will be delivered through a series of grammar presentations, discussions and hands-on exercises. Effective interactive teaching strategies to encourage speech such as role-play situations, dialogues, information gap activities or even pair work are necessary to give the students the opportunity to give and receive meaningful communication and improve conversational skills.

Learners will also have the opportunity to engage in discussions, Q&A sessions, and activities that require active involvement to build confidence and fluency. This course can also be delivered online. In such cases, the learner is required to have a working camera and a working microphone.

General assessment policy and procedures for this course:

The Learner will be assessed through a Formative Assessment and a Summative Assessment.

Module 1 Learning Outcomes- **Basic Maltese for Health Care Workers**

<ul style="list-style-type: none">✓ Communicate clearly and respectfully with patients, relatives, and colleagues in Maltese.✓ Manage misunderstandings and language barriers using simple strategies.✓ Demonstrate cultural sensitivity and professionalism through the use of age- and emotion-appropriate language.✓ Handle complaints or client concerns using respectful and effective communication strategies.✓ Apply learned language skills in day-to-day tasks and interactions within a health care environment.✓ Build rapport with clients through appropriate language use, supporting trust and quality care.	<ul style="list-style-type: none">✓ Recall the appropriate use of the conjugation of common past and present verbs in relation to medical scenarios and forming their negation.✓ Get basic insights of Maltese culture related to the medical sector. Topics include: different types of hospitals, family support etc.-✓ Know basic Maltese vocabulary for greetings, introductions, and polite expressions.✓ Understand essential health care-related terminology and patient interaction phrases.✓ Know common Maltese expressions of pain, distress, confusion, and emotional states.✓ Be familiar with respectful and inclusive language used in professional care settings.
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<ul style="list-style-type: none"> ✓ Use Maltese with confidence in professional contexts, improving service delivery and collaboration. ✓ Recall the appropriate use of the definite article and particles in relation to medical terminology/scenario. ✓ Recall the appropriate use of the gender and count of nouns and adjectives in relation to medical terminology/scenario. ✓ Recall the appropriate use of the use of pronouns (personal, demonstrative, interrogative and attached) in relation to medical terminology/contexts. 	<ul style="list-style-type: none"> ✓ Recognize age-appropriate and emotion-sensitive terms of address for different client groups. ✓ Understand common patient needs and communication patterns in Maltese. ✓ Identify vocabulary relevant to specific situations (e.g. emergencies, record-keeping, activities). ✓ Know simple Maltese grammar structures, including the use of negatives and contractions.
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Module Assessment:

The Assessment will consist of two types:

- Formative which will be 20% of the global mark.
 - 8-hour practice (exercises on the 4 language skills, grammar and culture)
- Summative which will be 80% of the global mark.
 - Reading (20%)
 - Speaking (30%)
 - Listening (30%)

Learners must obtain an average 45% of the total marks to pass. If a candidate fails the exam, s/he is entitled for a resit. The candidate has to sit for a two-hour exam with all the content indicated above. The resit paper will be different from the failed exam.

The Malta Further and Higher Education Authority (MFHEA) deems this certificate to be at Level 1 of the Malta Qualifications Framework and the European Qualifications Framework for Lifelong Learning. This course comprises study modules to which a total of 5 ECTS points are assigned.